

## Senior Program / Project Manager

Enterprise level Program Manager with 20 years of experience in software and telecom business. Analytical problem solver who is able to provide clear direction in a complex environment. Innovative business leader.



### Jarmo Korhonen

Tyyskylänkallio 4, 02570 Siuntio, Finland

[jarmoko@gmail.com](mailto:jarmoko@gmail.com)

<http://fi.linkedin.com/in/jarmokorhonen>

GSM +358 50 62090

### Family

My wife is at home taking care of our 5 year old son and 1 year old daughter. She has commercial education and international experience especially in Asia.

## Key Expertise

- Program / Project Management – PMP certificate since 2006
- Agile & Lean processes – Certified Scrum Practitioner CSP 2010
- ITIL Service Management – ITIL Foundation certificate 2007
- Software Architecture (SOA)

## Education

**Helsinki University of Technology**, M. Sc. in Computer Science and Management, 1997

**Helsinki University of Technology**, Post-graduate studies and research papers in SOA

## Work Experience

### Nokia, 2004-2010

[www.nokia.com](http://www.nokia.com)

**IT Program Manager**, Global Online Sales Program (GOSP)

- Lead all technical development needed to create a direct online B2C sales channel
- Delivered solution for business approval in less than 6 months in enterprise-wide cross-functional environment
- Managed scope control across global and 17 country specific shop requirements
- Managed stakeholders for the 15+ system integrations
- Coach business, project managers and IT personnel in Agile and Lean practices
- Most business-driven IT program in Nokia; very close business relationship

**Agile Coach**, Nokia IT

- Successfully coached 10+ programs to adopt agile practices with excellent feedback
- Coached IT management in Agile and Lean contracts, resourcing, financials

**Program Manager, Enterprise Data Warehouse**

- Lead Enterprise Data Warehouse platform program
- Lead End to End Quality pilot project which combined 12 information sources to the EDW to deliver multi-million class business case
- Implemented process for tens of Business Intelligence projects & programs
- Got the program out of crisis after having been cancelled twice earlier by focusing on fast continuous delivery according to Lean principles

**Technical Deployment Manager, Nokia.com and country / organization specific sites**

- Lead Agile development team to deliver country specific applications
- Lead country specific configuration work
- Implemented ITIL Release & Change management processes
- Implemented Lean purchasing process for the ~170 deployment projects
- Led major off-shore deployment activities first in Nokia IT
- Lead the setup of hosted training service – a new way of doing training in Nokia
- Got the deployment program out of crisis after pilot deployment by implementing solid Lean processes

**Solution Planning Manager, Nokia Networks B2B portal (NOLS)**

- Responsible for all portal requirement gathering and analysis
- Made several initiatives to enhance portal usability

**Release Manager, Nokia Networks B2B portal (NOLS)**

- Lead all technical development for the portal
- Implemented ITIL service management processes first in Nokia IT
- Lead Sourcing Mode Change (subcontracting) projects for first services in Nokia IT

**Reaktor LLC, 2004**

<http://www.reaktor.fi/web/en/frontpage>

**Software Architect, National Archive Web project**

- Agile software engineering, DBA

**Helsinki University of Technology, 2003**

<http://www.tkk.fi/en/>

**Researcher, Service Oriented Architecture (SOA)**

- Implemented prototype of semantic business process automation first in the world
- 6 publications in different international conferences
- Initiated a research program with 29 international partners

**Davisor LLC, 2000-2002**

<http://www.davisor.com/>

**Project manager, Startup company product development project (Search and profiling)**

- Project management
- Product development
- Sales and marketing

## **Stonesoft PLC, 1998-1999**

[www.stonesoft.com](http://www.stonesoft.com)

**Project manager**, Sales Configurator projects for Nokia

- Lead 4 projects for different Nokia product organizations
- Helped the program out of crisis

## **Tieto PLC, 1998**

[www.tieto.com](http://www.tieto.com)

**Project manager**, Operator Network Information System

- Plan and execute Geographical Information System (GIS) platform replacement for the existing Operator Network Information System
- Sales and Marketing

## **Tekla PLC, 1991-1997**

[www.tekla.com](http://www.tekla.com)

**Product manager**, Operator Network Information System

- Set up efficient process to maintain and support a mature product
- Started international sales of the product (Finnish only when started)
- Sales and Marketing

**Project Manager**, Operator Network Information System enhancement project

- Lead the last major product enhancement project to prepare for end-of-life

**Software Architect**, Network Connection Information System

- Designed and implemented logic to maintain parallel network change plans

**Software Architect**, Frequency Management System

- Designed and implemented geographical information system (GIS) for optimizing base station and link locations

**Software Engineer**, Operator Network Information System

- Implemented geographical information system (GIS) to manage operators fixed-line network components